

# Carlton Fields' Life, Annuity, and Retirement Solutions Industry Group Co-Chair, Markham Leventhal, Named "BTI Client Service All-Star" for 2019

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Corporate counsel named Carlton Fields Shareholder Markham Leventhal a "Client Service All-Star" in BTI Consulting Group's 2019 survey, *BTI Client Service All-Star* list. All-Stars are identified solely through unprompted client feedback that recognizes them for delivering the absolute best client service. According to BTI, a national insurance company named Leventhal to this elite group. Corporate counsel deemed the following five characteristics most important in measuring exceptional client service performance:

1. Superior Client Focus
2. Unmatched Client Experience
3. Understand's the Client's Business Like No Other
4. Unparalleled Legal Skills
5. Innovative Thought Leadership

This year's report names 335 lawyers from 152 law firms. Carlton Fields attorneys continue to earn a prestigious spot among the client service elite, including [Chris Coutroulis](#), [Robert Freedman](#), and [Daniel C. Johnson](#). Leventhal has a national practice focusing on the representation of financial institutions, insurers, and other sophisticated businesses in complex federal and state litigation. He is frequently called upon to defend national and state class actions and other high exposure cases

involving allegations of fraud, inadequate disclosure, breach of contract, breach of fiduciary duty, bad faith, regulatory violations, deceptive trade practices, false advertising, and alleged statutory violations of privacy statutes, RICO, ERISA, the FLSA, antitrust statutes, and state consumer protection laws. His litigation experience extends to retirement plan litigation, reinsurance litigation, securities litigation, unfair competition, fraudulent transfer litigation, trademark and copyright infringement, arbitration, and federal and state court appeals. In the class action space, Leventhal has defended more than 150. He has extensive experience managing multijurisdictional litigation, including parallel civil and regulatory proceedings, and he has served as lead or national coordinating counsel in multiple jurisdictions including New York, New Jersey, Florida, Alabama, Arkansas, California, Connecticut, Colorado, Georgia, Illinois, Kentucky, Louisiana, Michigan, Mississippi, Montana, Nebraska, New Mexico, North Carolina, Oklahoma, Pennsylvania, Rhode Island, South Carolina, South Dakota, Tennessee, Texas, Washington, D.C., Washington state, and West Virginia. A veteran appellate practitioner, Leventhal has served as lead counsel in appellate matters before the U.S. Supreme Court, the U.S. Courts of Appeal for the Second, Fourth, Fifth, Sixth, Eighth, Ninth, Tenth, and Eleventh Circuits, and state appellate courts throughout the country. Leventhal serves as co-chair of Carlton Fields' [Life, Annuity, and Retirement Solutions Industry Group](#). To learn more about BTI's 2019 Client Service All-Stars, visit [BTI's website](#).

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Markham R. Leventhal

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