

Carlton Fields Attorneys Named 2022 BTI Client Service All-Stars

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Corporate counsel named Carlton Fields Shareholders Steven J. Brodie, Markham R. Leventhal, Paul L. Nettleton, and Mark A. Neubauer as “Client Service All-Stars” in BTI Consulting Group’s 2022 *BTI Client Service All-Starlist*. All-Stars are identified solely through unprompted client feedback that recognizes them for delivering the absolute best client service. This year’s report includes just 565 lawyers. Corporate counsel deemed the following six characteristics most important in measuring exceptional client service performance, according to BTI:

1. **Practical:** Sensible, Realistic, Appropriate, and Immediately Helpful
2. **Savvy:** Knows Way Around the Rules, People, and Issues, and Always Finds Ways to Get Things Done
3. **In the Know:** Knowledgeable About What’s Going On In the Industry and Other Companies
4. **Deals with Complexity:** Naturally Breaks Down Problems Into Their Component Parts and Works Through Them
5. **Available:** Always There To Answer Questions
6. **Nimble:** Moves Quickly and Switches Gears as Circumstances Demand

[Brodie](#), who serves as co-managing shareholder of Carlton Fields’ Miami office and the co-chair of the Property and Casualty Insurance Practice and Insurance Industry Group, has extensive experience in insurance-related litigation, including coverage, defense, and regulatory matters. He also frequently handles litigation regarding securities and complex commercial matters. His clients include *Fortune* 100 companies, major insurers, financial services companies, telecommunications firms, officers and directors, institutional lenders, and developers. Brodie’s services include litigating insurance coverage matters, property damage claims, and bad faith claims; class action defense; representation of insurance carriers before the insurance regulator; regulatory litigation; and business litigation. [Leventhal](#), co-chair of the firm’s Life, Annuity, and Retirement Solutions Industry

Group, has a national practice focusing on the representation of financial institutions, insurers, and other sophisticated businesses in complex federal and state litigation. Leventhal has defended more than 150 class actions and has extensive experience managing multijurisdictional litigation, including the simultaneous defense of multiple class actions in different states and the management of parallel civil and regulatory proceedings. He has served as lead or national coordinating counsel in multiple jurisdictions. [Nettleton's](#) practice covers all areas of complex trial and appellate litigation, as well as administrative litigation. His experience includes trial, administrative, and appellate litigation in the areas of insurance bad faith and other extra-contractual claims against insurance companies, insurance coverage, commercial disputes, class actions, consumer fraud, civil RICO, software development, product liability, toxic torts, environmental permitting, environmental and natural resources, rulemaking, employment, banking, construction, eminent domain and inverse condemnation, constitutional torts and civil rights, and defamation. He is board certified in Appellate Practice by The Florida Bar. [Neubauer](#), who serves as the managing shareholder of Carlton Fields' [growing Los Angeles office](#), focuses his practice on sophisticated litigation including commercial, securities, antitrust, real estate, employment, and entertainment. He has tried numerous jury and bench cases in both state and federal courts during his 30-plus years of practice.

Featuring



[Steven J. Brodie](#)



[Markham R. Leventhal](#)



[Paul L. Nettleton](#)



[Mark A. Neubauer](#)

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